



# HospitalNews

## Members in the News – November 2016

### **Incline Village Community Hospital Receives Two Press Ganey Awards for Outstanding Performance in Patient Experience**

**Incline Village Community Hospital (IVCH)** is pleased to announce it has been named a 2016 Guardian of Excellence Award® and Pinnacle of Excellence Award® winner by Press Ganey Associates, Inc. The Guardian of Excellence Award recognizes top-performing health care organizations that have consistently achieved the 95<sup>th</sup> percentile or above of performance in Patient Experience, based on patient surveys. The Pinnacle of Excellence Award® recognizes top-performing clients from health care organizations nationwide on the basis of extraordinary achievement and consistently high levels of excellence for three years in Patient Experience.

According to Harry Weis, CEO, Tahoe Forest Health System, the award represents an important recognition from the industry's leader in measuring, understanding and improving the patient experience. "Each day our staff strives to serve the Incline community with caring, compassionate, quality medical care," says Weis. "We are humbled and honored to receive these awards, but they are really a thank you back to the community we serve in Incline Village."

"We are proud to partner with Incline Village Community Hospital," said Patrick T. Ryan, CEO of Press Ganey. "These awards are a testament to the organization's commitment to delivering patient-centered care. By achieving and sustaining this level of excellence, Incline Village Community Hospital demonstrates their efforts to advance the overall quality of health care in the Incline Village Community."

---

### **Dignity Health-St. Rose Dominican Receives Four 2017 Five Star Ratings from Healthgrades**

Dignity Health-St. Rose Dominican announced that it has received 5 stars for quality care in four service areas from Healthgrades, the leading online resource helping consumers make informed decisions in order to find the right doctor, the right hospital, and the right care. These service areas include:

- Rose De Lima Campus:
  - o Esophageal/Stomach Surgeries (two years in a row)
  - o Colorectal Surgeries (five years in a row)
- Siena Campus:
  - o C-Section Delivery (two years in a row)
- San Martin Campus:
  - o Esophageal/Stomach Surgeries

"Receiving these ratings from Healthgrades means a great deal to St. Rose," said Brian Brannman, senior vice president of operations for Dignity Health Nevada. "The ratings recognize what we continue to strive for – superior performance and outcomes for our patients."

---



# HospitalNews

## **Clinicians at Sunrise Hospital and Medical Center Perform Nevada's First MitraClip(R) Minimally Invasive Heart Valve Procedure**

**Sunrise Hospital and Medical Center** successfully performed Nevada's first two mitral valve repair procedures using the MitraClip system.

Led by Interventional Cardiologist Nayab Zafar, MD, of the Heart Center of Nevada and Cardiovascular-Thoracic Surgeon Bashir Chowdhry, MD, the Sunrise Hospital Heart Center team implanted the MitraClip system which is the only transcatheter mitral valve repair therapy available for patients. Both patients suffer from MR which causes blood to flow backward through a faulty heart valve. This puts additional strain on the heart and raises the risk for stroke and heart failure.

"Patients with a physical defect of the mitral valve or who have had significant damage to the heart can lead a symptom-free life," said Dr. Zafar. "For most of these patients, traditional heart surgery is not an option so the ability to gain a good foothold on better quality of life after having degenerative MR is a giant leap forward."

"Placing the first MitraClip in a beating heart to reclaim quality of life for two patients is exemplary of our commitment to advanced heart therapy," said Todd P. Sklamberg, CEO of Sunrise Hospital and Medical Center. "We are home to the largest heart program in the state of Nevada -- it is our obligation to stay at the forefront of innovative care."

---

## **MountainView Hospital Graduate Medical Education Residents Place in Clinical Poster Presentation Contest**

Three of **MountainView Hospital** Graduate Medical Education (GME) residents placed at the recent local chapter of the American College of Physicians poster presentation contest.

Congratulations to:

- Drs. Vivek Narasimhan and Sandeep Sankineni, for receiving 1<sup>st</sup> Place in Clinical Vignette for their poster and presentation titled, "Extramedullary Precursor B-cell Lymphoblastic Leukemia: A Rare Presentation and Opportunity?"
- Drs. Irum Sohail and Sandeep Sankineni, for receiving 3<sup>rd</sup> Place in Clinical Vignette for their poster and presentation titled, "Novel Von Willebrand Factor Gene Mutation Presenting as Purpura"
- Dr. Behnaz Haddadi-Sahneh, for receiving 1<sup>st</sup> Place in Resident Research for her poster and presentation titled, "Biomarkers of Alzheimer's Disease"

These presentations are significant as it shows, just months after launching MountainView Hospital's GME program, the residents are conducting serious clinical work.

"In the poster competition, our residents were up against long standing programs, making their success even more substantial," said Dr. Ali Rahimi, Internal Medicine Program Director.

---



# Hospital News

## **Carson Tahoe Center for Wound Healing Launches Nevada's 1<sup>st</sup> 'Integrated Wound Care Community' Program at Ormsby Post Acute Rehab and Carson Nursing and Rehabilitation Center**

**Carson Tahoe Center** for Wound Healing, in partnership with *Healogics Inc.* has launched an innovative Integrated Wound Care Community (IWCC) program at Ormsby Skilled Nursing Facility and Carson Nursing and Rehabilitation Center. Designed to ensure seamless continuity of care, reduce the likelihood of hospital readmissions, and decrease length of stay in the acute care setting, this pilot program allows care providers to come directly to the patient. Carson Tahoe is the first provider in Nevada, and one of only eight Centers in the country, to participate in this leading-edge program. Dr. David Johnson, Medical Director of the Carson Tahoe Center for Wound Healing in Carson City, is overseeing the program. Dr. David Hoskins, Medical Director of the Carson Tahoe Center for Wound Healing, Reno, along with Rachael Wilson, PAC and Kelly Nalder, APRN regularly visit these patients in various care settings, and provide treatment for them as part of the program.

"The IWCC program allows us to treat patients across the full continuum of care," said Dr. Hoskins. "By taking this proactive, patient-centered approach, one that includes visiting the patient in their specific care setting, we can help prevent hospital readmissions, reduce length of stay, and support the best possible outcomes; we are essentially bringing personalized care directly to patients, reducing the need for them to access the hospital."

Prior to becoming the Medical Director of the Carson Tahoe Center for Wound Healing, Reno, in 2015, Dr. Hoskins served as a primary care physician in our community since 1983. For many years, he was the only physician who visited and treated nursing home patients in the Douglas County and Carson City area. Dr. Hoskins is passionate about helping chronic wound patients heal, allowing them to enjoy the best possible quality of life.

---

## **Banner Churchill Community Hospital Receives Award**

**Banner Churchill Community Hospital** has been recognized as a top performer by iVantage Health Analytics and the National Organization of State Offices of Rural Health.

The recognition highlights hospitals that rank in the top quarter of all rural hospitals in four categories: Financial, Patient Perception, Quality and Outcomes determined by the analytics company through data that is publically reported. Becky Kuhn, Executive Vice President for Community Delivery in Banner Health, recognized the team effort behind these awards.

"From the support provided by Banner Health to lead clinical research and drive the best in quality care to the individual contributors who care for patients every day in our hospitals, we are honored to be recognized for the accomplishments," Kuhn said.